

Energy performance certificate (EPC)

| | | |
|---|---------------------------|--|
| 28 My Ladys Mile HOLLYWOOD BT18 9EW | Energy rating D | Valid until: 30 October 2035 |
| | | Certificate number: 0403-6525-7102-0120-8192 |

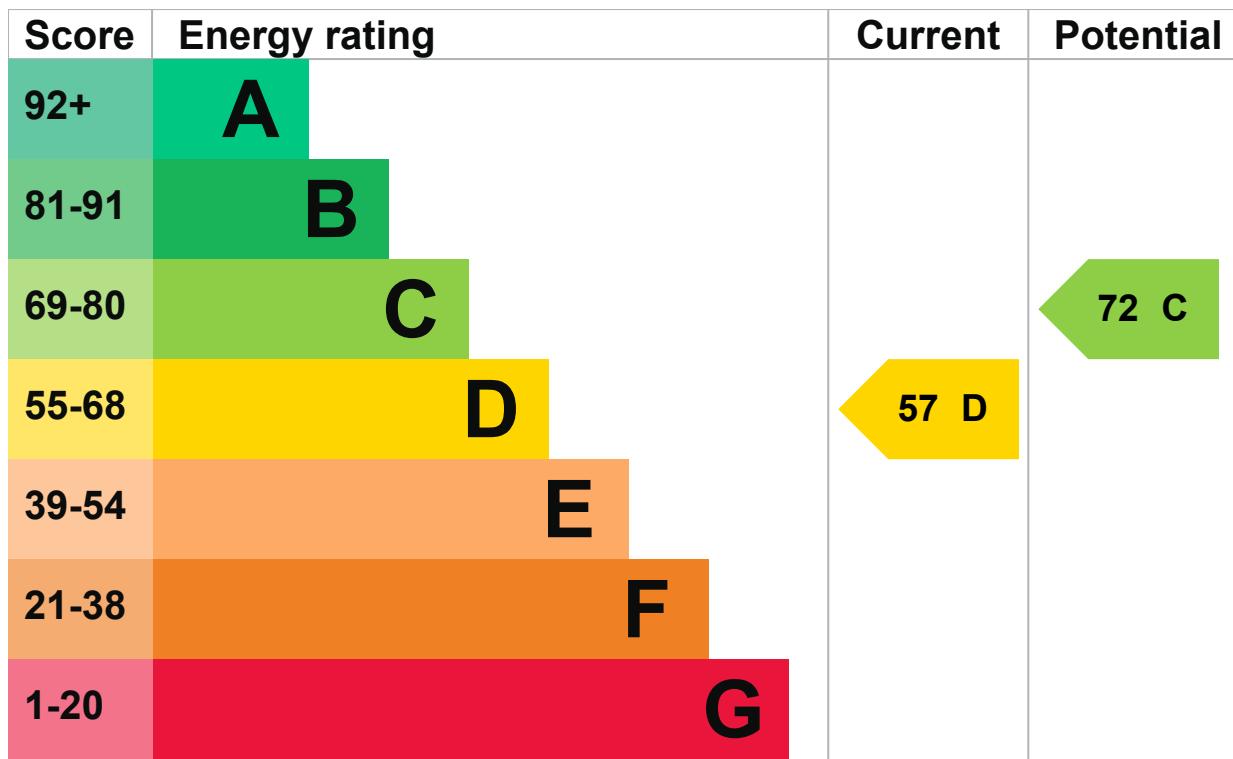
Property type Detached house

Total floor area 215 square metres

Energy rating and score

This property's energy rating is D. It has the potential to be C.

[See how to improve this property's energy efficiency.](#)



The graph shows this property's current and potential energy rating.

Properties get a rating from A (best) to G (worst) and a score. The better the rating and score, the lower your energy bills are likely to be.

For properties in Northern Ireland:

- the average energy rating is D
- the average energy score is 60

Breakdown of property's energy performance

Features in this property

Features get a rating from very good to very poor, based on how energy efficient they are. Ratings are not based on how well features work or their condition.

Assumed ratings are based on the property's age and type. They are used for features the assessor could not inspect.

| Feature | Description | Rating |
|---------|--|-----------|
| Wall | Cavity wall, as built, no insulation (assumed) | Poor |
| Wall | Cavity wall, as built, insulated (assumed) | Good |
| Roof | Pitched, insulated (assumed) | Average |
| Roof | Flat, limited insulation | Very poor |

| Feature | Description | Rating |
|----------------------|--|-----------|
| Window | Mostly double glazing | Average |
| Main heating | Boiler and radiators, mains gas | Good |
| Main heating control | Programmer, room thermostat and TRVs | Good |
| Hot water | From main system | Good |
| Lighting | Excellent lighting efficiency | Very good |
| Floor | Suspended, no insulation (assumed) | N/A |
| Floor | Suspended, limited insulation (assumed) | N/A |
| Air tightness | (not tested) | N/A |
| Secondary heating | Room heaters, dual fuel (mineral and wood) | N/A |

Primary energy use

The primary energy use for this property per year is 256 kilowatt hours per square metre (kWh/m²).

► [About primary energy use](#)

Additional information

Additional information about this property:

- Cavity fill is recommended

Smart meters

This property had **no smart meters** when it was assessed.

Smart meters help you understand your energy use and how you could save money. They may help you access better energy deals.

[Find out how to get a smart meter \(https://www.smartenergygb.org/\)](https://www.smartenergygb.org/)

How this affects your energy bills

An average household would need to spend **£3,579 per year on heating, hot water and lighting** in this property. These costs usually make up the majority of your energy bills.

You could **save £755 per year** if you complete the suggested steps for improving this property's energy rating.

This is **based on average costs in 2025** when this EPC was created. People living at the property may use different amounts of energy for heating, hot water and lighting.

Heating this property

Estimated energy needed in this property is:

- 32,764 kWh per year for heating
- 2,724 kWh per year for hot water

Impact on the environment

This property's environmental impact rating is E. It has the potential to be D.

Properties get a rating from A (best) to G (worst) on how much carbon dioxide (CO2) they produce each year.

Carbon emissions

| | |
|--------------------------------------|-------------------|
| An average household produces | 6 tonnes of CO2 |
| This property produces | 9.0 tonnes of CO2 |
| This property's potential production | 6.8 tonnes of CO2 |

You could improve this property's CO2 emissions by making the suggested changes. This will help to protect the environment.

These ratings are based on assumptions about average occupancy and energy use. People living at the property may use different amounts of energy.

Steps you could take to save energy

► [Do I need to follow these steps in order?](#)

Step 1: Flat roof or sloping ceiling insulation

| | |
|--|---------------|
| Typical installation cost | £900 - £1,200 |
| Typical yearly saving | £96 |
| Potential rating after completing step 1 | 59 D |

Step 2: Cavity wall insulation

| | |
|---|---------------|
| Typical installation cost | £900 - £1,500 |
| Typical yearly saving | £411 |
| Potential rating after completing steps 1 and 2 | 64 D |

Step 3: Floor insulation (suspended floor)

| | |
|--|------------------|
| Typical installation cost | £5,000 - £10,000 |
| Typical yearly saving | £246 |
| Potential rating after completing steps 1 to 3 | 66 D |

Step 4: Solar photovoltaic panels, 2.5 kWp

| | |
|--|------------------|
| Typical installation cost | £8,000 - £10,000 |
| Typical yearly saving | £304 |
| Potential rating after completing steps 1 to 4 | 72 C |

Who to contact about this certificate

Contacting the assessor

If you're unhappy about your property's energy assessment or certificate, you can complain to the assessor who created it.

| | |
|------------------------|--|
| Assessor's name | Chris McLean |
| Telephone | 07751695309 |
| Email | chris.mclean54@yahoo.co.uk |

Contacting the accreditation scheme

If you're still unhappy after contacting the assessor, you should contact the assessor's accreditation scheme.

| | |
|-----------------------------|--|
| Accreditation scheme | Quidos Limited |
| Assessor's ID | QUID209992 |
| Telephone | 01225 667 570 |
| Email | info@quidios.co.uk |

About this assessment

| | |
|-------------------------------|-------------------------|
| Assessor's declaration | No related party |
| Date of assessment | 24 October 2025 |
| Date of certificate | 31 October 2025 |
| Type of assessment | ► RdSAP |

Other certificates for this property

If you are aware of previous certificates for this property and they are not listed here, please contact us at mhclg.digital-services@communities.gov.uk or call our helpdesk on 020 3829 0748 (Monday to Friday, 9am to 5pm).

There are no related certificates for this property.



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